

Network Notification

Notice Date: August 27, 2019

To: Ohio Medicaid and MyCare Providers

From: CareSource

Subject: SUD Partial Hospital Program (PHP)

Effective Date: November 25, 2019

Summary

Effective **Nov. 25, 2019**, CareSource's prior authorization (PA) process for substance use disorder (SUD) benefit service-H0015 TG Partial Hospital Program (PHP) will change. This change will require a PA prior to day 1 (one) of initiation of this service.

This change aligns CareSource with the Ohio Department of Medicaid's (ODM's) PA requirements, as well as the evidence of medical necessity and level-of-care criteria requirements of the 2019 Ohio ODM Provider Agreement. CareSource's Behavioral Health Utilization Management team continues to refine application of American Society of Addiction Medicine (ASAM) medical necessity and level-of-care criteria, respond to trends in service utilization, service utilization requests, and support clinical information provided for PA requests.

Impact

This change will affect Ohio Medicaid and Ohio MyCare products. Denials will occur if a PA is not requested. PA request denials may also occur if not requested timely, lack appropriate supporting clinical information, and if ASAM medical necessity and level-of-care criteria are not followed accordingly per ODM.

Importance

Familiarity with ASAM medical necessity and level-of-care criteria is encouraged.

Questions?

Phone: 1-800-488-0134, option 4, option 4.

OH-SP-0230