

## NETWORK Notification

Notice Date: May 11, 2023

To: Ohio Home Care Waiver/Specialized Recovery Services Providers

From: CareSource

Subject: Case & Recovery Management Service Discontinuation

Effective Feb. 6, 2023, Area Agency on Aging, Ohio District 6 (AAA6) will no longer be providing Case/Recovery Management for the Ohio Home Case Waiver/Specialized Recovery Services (OHCW/SRS) programs.

CareSource has always been the primary Case/Recovery Management Agency (CMA/RMA) and, moving forward, individuals will have a Case/Recovery manager assigned from CareSource or Area Agency on Aging, Ohio District 5 (AAA5).

Please note, there is to be no difference in how you provide services. You will have a new Case/Recovery Manager (CM/RM) assigned from CareSource of Area Agency on Aging, Ohio District 5 (AAA5). The individual's service plan will be updated to reflect the new CM/RM when the change takes place, and it will include their contact information.

## Questions?

For more information, you may contact CareSource at 1-800-488-0134 and AAA5 at 1-800-860-5799.

OH-WAV-P-1720602