



NETWORK *Notification*

Notice Date: May 11, 2021
To: Ohio Home Care Waiver Providers
From: CareSource
Subject: Provider Portal Experience Update
Effective Date: April 1, 2021

Summary

The Ohio Home Care Waiver Program case managed by CareSource has moved to a new system platform, effective April 1, 2021. The changes have enhanced the individual and provider experience.

Impact

With this update, there will be new individual and provider portals that will look and act differently. Providers can create an account going to **CareSource.com** > Login > [Provider](#).

Questions?

Providers can get help by calling Provider Services at **1-800-488-0134**. Provider Services can also help with obtaining a unique CareSource portal ID for registration and log on.

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