



Network Notification

Notice Date: March 13, 2020
To: Ohio Providers
From: CareSource
Subject: Protecting Members and Reducing the Spread of COVID-19

Summary

CareSource has announced a series of steps aimed at protecting our members and reducing the spread of the coronavirus disease, or COVID-19, and want to share this information with our providers.

According to the U.S. Centers for Disease Control & Prevention (CDC), older adults and people with multiple chronic conditions are at higher risk for more symptomatic disease. Many CareSource members are living with multiple chronic conditions, which potentially puts them at a greater risk.

For the latest news and guidance on the virus, please visit the [Centers for Disease Control and Prevention \(CDC\)](#) website. For Ohio providers, CareSource advises using the CDC and the [Ohio Department of Health \(ODH\)](#) as references concerning this disease.

CareSource will communicate more information aligned with CDC and state guidance as it is released.

Ensuring that testing and prevention are in alignment with Ohio Department of Health and CDC guidelines is critical to ensure members' health. Access these ODM links for more information:

- [ODH Algorithm for Testing Specimens](#)
- [ODM Testing Procedures](#)
- [ODM Updated Guidance for Evaluation and Risk Assessment](#)

Questions?

If you have questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m.).

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