



## Network Notification

**Date:** February 8, 2017  
**To:** CareSource MyCare Health Partners  
**From:** CareSource®  
**Subject:** Provider Portal Attestation Enhancements

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Effective February 2<sup>nd</sup>, Health Partners will see some changes to the Health Partner Portal when submitting claims. The overall process will be the same, but it is important to point out the upcoming enhancements.

1. On January 15<sup>th</sup>, we turned on the Prior Authorization for all waiver services. All waiver service claims need to be submitted through the service plan. Previously, Health Partners were able to submit a claim for waiver services through the Provider Portal. That link is now limited to State Plan Claims. The link will be changed to reflect State Plan Claims only as shown below.

### **[Click here to submit a State Plan Claim.](#)**

This link can ONLY be used to submit State Plan claims. All other claims must be processed through the Service Plan.

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2. New Attestation – Previously all Health Partners viewed an attestation stating that the information submitted was true and accurate. CareSource has added new functionality that our Health Partners must review and click on the attestation prior to submitting the claim. For more detailed information, Health Partners are also able to click on a link to review the standard Terms and Conditions

Date	Code	Units	Charge
	Please Select		

**Eligible Submissions**

By checking this box, you confirm that you have read CareSource's [Terms and Conditions](#), that you understand them, and agree to be bound by them, and attest that all services were approved by a CareSource Care Manager for medical necessity, actually rendered by you or an employee under your direct supervision, and all information is true and correct.

Submit Total: \$0.00


3. Health Partners must submit a claim with a date of service that is within the timeline of an existing service plan. If services are submitted with a date of service outside the service plan, they will receive the error (see screenshot) below. If there is a problem with the date of service and the dates of the service plan, Health Partners should work with their Case Managers to resolve.

Member Eligibility:

5/1/2014 - 10/31/2014


## Submission Form

Date	Code	Units	Charge
11/1/2014 	Please Select 		

 Invalid date. Member is not eligible on 11/1/2014.

 Code Required

 Units Required

 Charge Required

## Eligible Submissions

If you have questions, please call Health Partner Services at 1-800-488-0134.