



Network Notification

Date: March 3, 2014

Number: OH-P-2014-06

To: CareSource Just4Me™ Providers

From: CareSource

Subject: Reminder to Check Member Eligibility for CareSource Just4Me™

CareSource Just4Me™ is now live and has some differences compared to our other Ohio plans. Please ensure that you are checking member eligibility every time a member seeks care.

When checking eligibility, please review if a member is marked as being 30 days or more past due on their premium payments. This will appear on the member's account in the [Provider Portal](#). If a member is marked as delinquent, the provider should collect payment upfront for non-emergency services. See below for the placement of the delinquency reminder:

Member Eligibility

CareSource Id Medicaid Id Member Info Case Number Multiple CareSource Ids Multiple Medicaid Ids

CareSource Id: **Member is eligible for service on the specified date**

Date of Service:

▼ Member Information

Member Name: [REDACTED]	Address: [REDACTED]
CareSource Id: [REDACTED]	City, State, Zip: [REDACTED]
Medicaid Id: [REDACTED]	County: [REDACTED]
Case Number: [REDACTED]	Phone: [REDACTED]
Gender: Male	Date of Birth: [REDACTED]
Member Profile: Not Available for this Member Member Profile Report Definitions	Relationship to Subscriber: Subscriber/Insured
Program Details: <div>Premium payments past due-member in 90 day grace period & responsible for services if account not paid in full prior to grace period end. Premium payments can take several days to process after receipt.</div>	Program: Just4Me Silver

→ This indicates that the member is past due on their premium payments.

If you have any questions, please call our Provider Services Department at **1-800-488-0134**. You can also access additional resources [here](#).

Thank you for your cooperation with this request.