



Network Notification

Date: 01/22/15

To: CareSource Just4Me™ Indiana Health Partners

From: CareSource

Subject: Reminder to Check Member Eligibility for CareSource Just4Me™

CareSource Just4Me™ is launching its 2015 benefit year, which means you will begin to see our members presenting for service. To avoid eligibility and payment issues, we recommend that you check member eligibility each and every time a member seeks care.

When checking eligibility, it is important to make sure that the member is not more than 30 days past due on his or her premium payments. If a member's account is past due, it will be flagged with a delinquency notice which is visible on the [Provider Portal](#) and through eligible EDI vendors.

See below for the placement of the delinquency reminder on the portal:

Member Eligibility

CareSource Id Medicaid Id Member Info Case Number Multiple CareSource Ids Multiple Medicaid Ids

CareSource Id: **Member is eligible for service on the specified date**

Date of Service:

▼ Member Information

Member Name: <input type="text"/>	Address: <input type="text"/>
CareSource Id: <input type="text"/>	City, State, Zip: <input type="text"/>
Medicaid Id: <input type="text"/>	County: <input type="text"/>
Case Number: <input type="text"/>	Phone: <input type="text"/>
Gender: Male	Date of Birth: <input type="text"/>
Member Profile: Not Available for this Member	Relationship to Subscriber: Subscriber/Insured
Member Profile Report Definitions	
Program Details: Premium payments past due-member in 90 day grace period & responsible for services if account not paid in full prior to grace period end. Premium payments can take several days to process after receipt.	Program: Just4Me Silver

→ This indicates that the member is past due on his or her premium payments.

Delinquency can also be obtained via Electronic Data Interchange (EDI) through eligible clearinghouses. Below is an image of delinquency as it appears via the 270/271 response when a member is delinquent.

Eligibility and Benefits
Eligibility and Benefits Inquiry
Online Batch Management

Claims Management
Availability Payer List
EDI File Management
Enrollments
Patient Care Summary
My Account
Reporting
Payer Support
Account Administration

Plan/Product: Indiana Health Insurance Exchange
Plan: 01/14/2015
Eligibility Begin: 01/01/2015
Insurance Type: Commercial
Status: Active Coverage
Coverage Level: Individual
Service Type: Medical Care, Chiropractic, Dental Care, Hospital, Hospital - Inpatient, Hospital - Outpatient, Emergency Services, Pharmacy, Professional (Physician) Visit - Office, Vision (Optometry), Mental Health, Urgent Care
Plan/Product: Indiana Health Insurance Exchange
Insurance Type: Commercial

[View Less](#)

Service Type - Surgical - In Network

[View Additional Benefits](#)

Eligibility & Benefit Information	Coverage Level	Amount	Quantity	Place Of Service	Time Period	Description
Co-insurance	Individual	0%				Indiana Health Insurance Exchange

Message:

Benefit Disclaimer: Premium payments past due-member in 90 day grace period & responsible for services if account not paid in full prior to grace period end.

Benefit Disclaimer: Unless otherwise required by law, this notice is not a guarantee of payment. Benefits are subject to all contract limits and the member's status on the date of service. Accumulated amounts such as deductible may change as additional claims are processed.

[Hide Messages](#)

[View Details](#) [Edit Inquiry](#) [Print](#)

A list of our EDI clearinghouses is available online in the [Provider Manual](#). If you have any questions, please call our Provider Services Department at **1-866-286-9949**. You can also access additional resources on the [CareSource Just4Me Provider Resources](#) page on CareSource.com.

Thank you again for your participation in the CareSource Just4Me network.