Network Notification

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Date: 01/22/15

To: CareSource Just4Me™ Ohio Health Partners

From: CareSource

Subject: Reminder to Check Member Eligibility for CareSource Just4Me™

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CareSource Just4Me™ is launching its 2015 benefit year, which means you will begin to see our members presenting for service. To avoid eligibility and payment issues, we recommend that you check member eligibility each and every time a member seeks care.

When checking eligibility, it is important to make sure that the members is not more than 30 days past due on his or her premium payments. If a member's account is past due, it will be flagged with a delinquency notice which is visible on the **Provider Portal** and through eligible EDI vendors.

See below for the placement of the delinquency reminder on the portal:

Delinquency can also be obtained via Electronic Data Interchange (EDI) through eligible clearinghouses. Below is an image of delinquency as it appears via the 270/271 response when a member is delinquent.

A list of our EDI clearinghouses is available online in the **Provider Manual**. If you have any questions, please call our Provider Services Department at **1-800-488-0134**. You can also access additional resources on the **CareSource Just4Me Provider Resources** page on CareSource.com.

Thank you again for your participation in the CareSource Just4Me network.