



NETWORK Notification

Notice Date: June 23, 2023
To: Indiana Medicaid Providers
From: CareSource
Subject: **UPDATE:** Cultural Intelligence Webinar Series

This notification is an **update** to the network notification posted on Feb. 20, 2023. Updated information is indicated in red.

Summary

CareSource is partnering with Aspire Indiana Health to offer a cultural intelligence webinar series featuring Dr. Gina Forrest, Chief Culture Officer (CCO). The webinar series will increase awareness and knowledge of health disparities in various communities and examine current policies and procedures to ensure inclusivity to decrease and eliminate health inequities.

Impact

These webinars will be live and offered to our network providers for FREE. They will also be recorded and available on-demand. To access an overview, visit the [Training and Events page](#).

Please join us on the first Thursday of each month from 12:00 p.m. to 1:00 p.m. Eastern Time (ET) beginning March 2, 2023. Providers can use the following link for webinar access <https://event.gotowebinar.com/event/1f823d74-054b-4dbc-9f13-414fe72a6334>.

Following the presentation, we ask that you complete a survey using this link and tell us what you think: https://iu.co1.qualtrics.com/jfe/form/SV_7QASMQ2Fb9bRALs.

Webinar Series Topics and Schedule	
Date	Topic
March 2, 2023	Diversity, Equity, and Inclusion Cultural Awareness
April 6, 2023	Inclusive vs. Exclusive Language
May 4, 2023	Bias, Perception & Microaggressions

June 1, 2023	Medical Mistrust = Common Distrust: How This Impacts the Health of Our Communities
Sept. 7, 2023	Health Inequities: Asian Communities
Oct. 5, 2023	Health Inequities: Black Communities
Nov. 2, 2023	Health Inequities: Hispanic & Latinx Communities
Dec. 7, 2023	Health Inequities: Native American Communities
Jan. 4, 2024	Health Inequities: Living with Disabilities
Feb. 1, 2024	Health Inequities: Gender Part 1 and Part 2
March 7, 2024	Health Inequities: Rural Communities
April 4, 2024	Health Inequities: Aging, birth to 18 and Aging +60 years
May 2, 2024	Health Inequities: Religious Communities

Importance

Dr. Forrest is a veteran educator, trainer, researcher, and thought leader who has been focusing on inclusivity issues for many years. She previously served as Chief Diversity Officer at the Indiana Supreme Court and lecturer of Workforce Development and Community Engagement at Indiana University. She also has experience as a clinic manager and health educator. For more information about Dr. Forrest, please visit <https://www.aspireindiana.org/blog-post/forrest-joins-aspire-as-chief-culture-officer>.

Questions

For any questions regarding the webinar series, please contact the Behavioral Health Clinical Team at Indiana_BH@CareSource.com. You can also contact Provider Services via email at IN_Provider_Relations@CareSource.com or over the phone at the number below:



Indiana Market	Phone Number
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Medicaid	1-844-607-2831
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Aspire Indiana Health has applied to Indiana Professional Licensing (IPL) to offer Continuing Educational Units and is awaiting approval at this time.

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Issue Date: 6/23/2023

OMPP Approved: 2/3/2023