



# NETWORK *Notification*

**Notification Date:** December 19, 2022  
**To:** Indiana Medicaid Providers  
**From:** CareSource  
**Subject:** 2021-2022 Respiratory Syncytial Virus (RSV) Season and Synagis Criteria  
**Effective Date:** April 18, 2022

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## Summary

The CareSource Synagis® Prior Authorization resources for the 2021-2022 Respiratory Syncytial Virus (RSV) Season are now available at CareSource.com. This notification provides additional information pertaining to the billing process for Synagis®.

## Importance

Policy and Form:

- The Synagis® policy is available online at CareSource.com > Providers > Tools & Resources > Select a Plan > Medicaid > Indiana > Provider Policies > Pharmacy.
- The Synagis® Prior Authorization (PA) form is available online at CareSource.com > Providers > Tools & Resources > Select a Plan > Medicaid > Indiana > Forms.
  - o Please see the top of the authorization form for the fax number required for submission.
  - o When submitting the authorization form, please include all pertinent information that would be required for approval (i.e., chart notes, diagnosis codes, etc.) to expedite the review process.

## Billing information:

- For Indiana Medicaid, Synagis® is available on the pharmacy benefit only.
- Synagis® may be billed only by pharmacies in CareSource's Specialty Network. The specialty pharmacy provider may directly bill CareSource for the injectable product and will be responsible for delivering Synagis® to your office.
  - o Our preferred specialty pharmacy for Synagis® is Accredo.
  - o Our specialty pharmacy providers will be billing only for the Synagis injection.
  - o The administration charges will be billed by the provider giving the injection.
- Administration charges for the injection should be billed directly to CareSource on a (HCFA) CMS 1500 claim form using CPT code 96372 (Administration). You may also bill for an appropriate office visit for each administration of the drug.

## Questions?

For any questions, please contact CareSource's Provider Services at **1-844-607-2831** Monday through Friday, 8 a.m. to 8 p.m. Eastern Time (ET).