

Network Notification

Date: June 23, 2017

To: Ohio Medicaid Health Partners

From: CareSource[®]

Subject: Update on Configurations for Sexually Transmitted Infections Claims

Because we value our partnership with you, CareSource continually evaluates the accuracy of claim edits. We are pleased to announce that in response to internal and external feedback, updates were made to our claim configuration system that impact the following:

- Recognition of all appropriate sexually transmitted infection (STI) CPT codes on claims.
- Removal of requirement to place STI CPT codes in the primary spot on claims.

Effective **May 11, 2017**, the updates to STI claim edits were completed in our claim configuration system, to ensure that claims pay correctly.

STI Claim Edit Alignment

Previously, CareSource's systems were not set up to appropriately recognize all applicable STI codes. Claims denied for this issue displayed the following codes on the EOP:

- 146 Adjustment reason code
- M76 Remittance remark code

CareSource has released an updated reimbursement policy for STI-related services and aligned our configuration system to appropriately recognize all STI codes listed in the policy. To find STI-related CPT codes for which CareSource will reimburse, along with authorization and coverage information, please refer to the <u>PY-0037 Sexually Transmitted Infections Reimbursement Policy</u>.

These claims will now pay appropriately and eliminate inappropriate denials.

STI Code Placement on Claims

Previously, CareSource's claim configuration system was inappropriately requiring STI codes to be placed in the primary spot on the claim.

These claims will now pay appropriately because the system has been adjusted to no longer require STI codes to be placed in the primary spot. These claims will now pay appropriately and eliminate inappropriate denials.

Reprocessed Claims

Claims containing affected procedure codes or denials due to the issues highlighted above with dates of service from **August 10**, **2016**, **to the present** will be reviewed and reprocessed as applicable.

At this time, please do not resubmit or appeal any impacted claims.

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