CareSource monitors provider responses when we communicate changes in the way we do business with you. We strive to ensure our messaging provides transparent directives and guidelines. It was brought to our attention that language within the previous Drug Testing Reimbursement Network Notification dated August 30, 2017 and language within the policy itself needed further clarification.

Although modified for clarity, the policy will continue to have an effective date of October 1, 2017. All health partners that order these drug tests and all laboratories that perform these drug tests are encouraged to read and understand the requirements outlined in the policy. The policy outlines reimbursement guidelines for drug testing services.

To reference the Drug Testing Reimbursement Policy, you may refer to the policy by visiting the appropriate link:

- OH Marketplace
- OH Medicaid
- OH Medicare Advantage/OH MyCare

To reference the Drug Testing Medical Policy, you may refer to the policy by visiting the appropriate link:

- OH Marketplace
- OH Medicaid
- OH Medicare Advantage/OH MyCare

Please note, the title of the policy has also been updated from Drug Testing to Drug Screening.

If you do not agree with the decision of a processed claim, you have 365 days from the date of service or discharge to file an appeal. You may submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your applicable Health Partner Manual which can be found on CareSource.com.

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