



Network Notification

Notification Date: August 31, 2017
To: Ohio Medicaid and CareSource® MyCare Ohio Health Partners
From: CareSource
Subject: Update on Processing Claims for Enhanced Ambulatory Patient Groups

An issue has been identified with the enhanced ambulatory patient group (EAPG) software. The issue prevents certain Ohio Medicaid Managed Care Plans' outpatient claims from paying under the new EAPG methodology, which was to occur on claims with dates of service starting Aug. 1, 2017. CareSource is working closely with the Ohio Department of Medicaid (ODM) to resolve the identified issue.

Interim Process:

ODM has requested Medicaid and MyCare Ohio managed care plans implement contingency plans to handle the processing of these identified claims until the software issue is resolved. CareSource has established the following:

- CareSource will begin processing claims using the EAPG methodology for dates of service **on or after Oct. 1, 2017.**
- **Until Oct. 1, 2017, CareSource will continue processing outpatient claims using the payment methodology in place prior to implementation of EAPG, effectively delaying the implementation of the EAPG pricing methodology until Oct. 1, 2017.**
- The claims with dates of service Aug. 1, 2017, through Sept. 30, 2017, will not be reprocessed in the future to reflect the EAPG pricing methodology. Payments for the claims awaiting processing will be reflected on the check write the weeks of Sept. 4, 2017, and Sept. 11, 2017.

Questions?

We understand the importance to our health partners to have timely claims processing. If you have any questions, please contact Health Partner Services at **1-800-488-0134.**

OH-SP-0093