



Network Notification

Date: July 28, 2016
To: Ohio Health Partners
From: CareSource®
Subject: Updated EPSDT Claim Acceptance Criteria

Effective 08/29/2016 CareSource will require all submitted claims that contain at least one Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) service line to also include the appropriate referral status indicator(s). If the appropriate referral status indicator(s) are not included, the claim will be rejected or denied.

Managed care organizations (MCOs) are required to submit claim encounter data to the Ohio Department of Medicaid (ODM). This data is compiled with fee-for-service claim data and submitted to CMS. The change noted above in our claim acceptance criteria is to ensure that CareSource's EPSDT claim submissions are compliant with what ODM is submitting to the Centers for Medicare and Medicaid Services (CMS).

Technical details of how this will impact both paper and electronic submissions are as follows:

Paper Claims

- The service line indicator for EPSDT is located in the Lower Unshaded Portion of Box 24h.
- The service referral indicator is located in the Upper Shaded Portion of Box 24h.

Service Line Indicator - Lower, Unshaded Area of Box 24h

Completion of the lower unshaded area of Box 24h is required for all applicable service lines to indicate the service rendered was EPSDT-related.

- Enter "Y" for any line where service was related to EPSDT.
- Do not enter a value if the service line is not related to EPSDT.

Service Referral Indicator - Upper, Shaded Area of Box 24h

If "Y" is entered in the lower, unshaded area, an appropriate condition indicator in the upper shaded area is required and must be one of the following:

- "AV" - Referral was offered, but the patient refused it
- "ST" - Referral provided and follow up services to occur
- "S2" - Under treatment
- "NU" - Not Used

Electronic Claims

- The service line indicator for EPSDT is located in Loop 2400 Segment SV111.

- The service referral indicators are located in both Loop 2300 Segment CRC02 and Loop 2300 Segment CRC03. NOTE: When CRC02 is indicated, CRC03 is required.

Service Line Indicator – Loop 2400 Segment SV111

Completion Loop 2400 Segment SV111 is required for all applicable service lines to indicate the service rendered was EPSDT related.

- Enter “Y” for any line where service was related to EPSDT.
- Do not enter a value if the service line is not related to EPSDT.

Service Referral Indicator – Loop 2300 Segment CRC02

If “Y” is entered in Loop 2400 Segment SV111 for any service line, an appropriate condition indicator in Loop 2300 Segment CRC02 is required and must be one of the following:

- “Y” – A referral is present for the services rendered
- “N” – No referral is present for the services rendered

Service Referral Indicator – Loop 2300 Segment CRC03

When a value is present in the Loop 2300 Segment CRC02, a qualifying value must be present in Loop 2300 Segment CRC03.

If response to Loop 2300 Segment CRC02 is “Y”, only the following are valid qualifying values:

- “AV” - Available – not used
- “S2” - Under treatment
- “ST” - New services requested

If response to CRC02 is “N”, the only valid qualifying value is:

- “NU” - Not Used