

CareSource Specialty Needs Access Process

In November of 2008, the Department of Community Health, the Medicaid Qualified Health Plans and the four Public Entities (University of Michigan Health System, Wayne State University, Hurley Hospital, and Michigan State University) worked on a joint initiative to increase access to specialty care services to Michigan Medicaid recipients. Through this consortium, a process has been developed to allow Medicaid beneficiary access to the specialty care providers affiliated with these public entities for specialty care services that are unavailable through the CareSource contracted network.

Member
establishes care with their
Primary Care Provider

Referring Provider
determines that the
member needs
specialty care that is
not available in the
CareSource network

Referring Provider
Submits a prior
authorization request
to CareSource for
out of network
specialty care

CareSource
verifies that there is no
network specialist
available in the
CareSource network to
provide the needed
specialty care

CareSource
Enters the
authorization for
out of network
specialty care

CareSource
Completes the SNAF
request by
completing the form
for the requested
facility.

CareSource
notifies requesting
provider of approval of
out of network specialty
care providing the
authorization number,
number of visits and
dates of service approved

**You may submit a prior
authorization request
By Fax:
1-888-577-5507
OR
By phone:
1-800-390-7102**

IMPORTANT:
In network Specialty
Access Providers do not
require prior
authorization for services