



Communicating with CareSource Wisconsin Marketplace



Phone Numbers

Provider Services	1-833-230-2101
Prior Authorizations	1-877-514-2442
Claims Inquiries	1-833-230-2101
Credentialing	1-833-230-2101
Member Services	1-877-514-2442
CareSource24® Nurse Advice Line	1-833-687-7394
Fraud, Waste, and Abuse	1-844-415-1272
TTY for the Hearing Impaired	711
Care Management	1-833-230-2037

Fax Numbers

Credentialing	937-396-3168
Contract Implementation	937-396-3632
Fraud, Waste, and Abuse	800-418-0248
Pharmacy Prior Authorization	866-930-0019
Outpatient Drugs Covered Under Medical Benefit Prior Authorization	888-399-0271
Provider Appeals	937-531-2398
Provider Maintenance	937-396-3168
Care Management	937-396-3648

Web Links and Email Addresses

Website	CareSource.com/wi/providers/welcome/marketplace/
Provider Portal	ProviderPortal.CareSource.com/WI
Provider Demographic Changes	ProviderPortal.CareSource.com/WI
Learning Management System	healthplanresources.com/learn
Fraud, Waste, and Abuse	Fraud@CareSource.com