

Working with CareSource



Phone Numbers

Marketplace

Health Partner Services	1-855-852-5558
Prior Authorizations	1-855-852-5558
Claims Inquiries	1-855-852-5558
Credentialing	1-855-852-5558
Member Services	1-888-815-6446
CareSource24® – Nurse Advice Line	1-866-206-7879
Fraud, Waste and Abuse Hotline	1-855-852-5558
TTY for Hearing Impaired	1-800-648-6056 or 711

Fax Numbers

Care Management Referral	1-877-946-2273
Credentialing	1-866-573-0018
Contract Implementation	1-937-396-3632
Fraud, Waste & Abuse	1-800-418-0248
Medical Prior Authorization Form	1-877-716-9480
Pharmacy Prior Authorization Form	1-866-930-0019
Health Partner Appeals	1-937-531-2398
Health Partner Maintenance	1-937-396-3076

Web Links

Website	CareSource.com
Provider Portal	https://providerportal.caresource.com/KY
CT/CTA, MRI/MRA, PET Scans authorization	RadMD.com



CareSource.com