

# Working with CareSource



## Phone Numbers

|                                   |                       |
|-----------------------------------|-----------------------|
| Health Partner Services           | 1-800-488-0134        |
| Prior Authorizations              | 1-800-488-0134        |
| Claims Inquiries                  | 1-800-488-0134        |
| Credentialing                     | 1-800-488-0134        |
| Member Services                   | 1-800-479-9502        |
| CareSource24® – Nurse Advice Line | 1-866-206-4240        |
| Care Management                   | 1-844-280-5463        |
| Fraud, Waste and Abuse Hotline    | 1-800-488-0134        |
| TTY for Hearing Impaired          | 1-800-750-0750 or 711 |

## Fax Numbers

|                                   |                |
|-----------------------------------|----------------|
| Care Management Referral          | 1-877-946-2273 |
| Credentialing                     | 1-866-573-0018 |
| Contract Implementation           | 1-937-396-3632 |
| Fraud, Waste & Abuse              | 1-800-418-0248 |
| Medical Prior Authorization Form  | 1-888-752-0012 |
| Pharmacy Prior Authorization Form | 1-866-930-0019 |
| Provider Appeals                  | 1-937-531-2398 |
| Provider Maintenance              | 1-937-396-3076 |

## Web Links

|  |   |
|--|---|
| Website                                  | CareSource.com  |
| Provider Portal                          | <a href="https://providerportal.caresource.com/OH">https://providerportal.caresource.com/OH</a> |
| CT/CTA, MRI/MRA, PET Scans authorization | RadMD.com   |



CareSource.com