

Working with CareSource



Phone Numbers

Provider Services	1-800-488-0134
Provider Relations	1-800-488-0134
Prior Authorizations	1-800-488-0134
Claims Inquiries	1-800-488-0134
Credentialing	1-800-488-0134
Member Services	Ohio Medicaid: 1-800-488-0134
CareSource24® – Nurse Advice Line	Ohio Medicaid: 1-866-206-0554
Fraud, Waste and Abuse Hotline	1-800-488-0134
TTY for the Hearing Impaired	1-800-750-0750 or 711

Fax Numbers

Care Management Referral	1-877-946-2273
Credentialing	1-866-573-0018
Contract Implementation	1-937-396-3632
Fraud, Waste and Abuse	1-800-418-0248
Medical Prior Authorization Form	1-888-752-0012
Provider Appeals	1-937-531-2398
Provider Maintenance	1-937-396-3076

Prior Authorizations

Prior authorization requirements vary by plan and are subject to change. Visit **CareSource.com** for the most current information.

Web Links

Website	CareSource.com
Provider Portal	https://providerportal.caresource.com/OH/

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SERVICE AREAS

Ohio Medicaid

All 88 counties in the State of Ohio:

Central/Southeast Region

Athens, Belmont, Coshocton, Crawford, Delaware, Fairfield, Fayette, Franklin, Gallia, Guernsey, Harrison, Hocking, Jackson, Jefferson, Knox, Lawrence, Licking, Logan, Madison, Marion, Meigs, Monroe, Morgan, Morrow, Muskingum, Noble, Perry, Pickaway, Pike, Ross, Scioto, Union, Vinton and Washington counties

Northeast Region

Ashland, Ashtabula, Carroll, Columbiana, Cuyahoga, Erie, Geauga, Holmes, Huron, Lake, Lorain, Mahoning, Medina, Portage, Richland, Stark, Summit, Tuscarawas, Trumbull and Wayne counties

West Region

Adams, Allen, Auglaize, Brown, Butler, Champaign, Clark, Clermont, Clinton, Darke, Defiance, Fulton, Greene, Hamilton, Hancock, Hardin, Henry, Highland, Lucas, Mercer, Miami, Montgomery, Ottawa, Paulding, Preble, Putnam, Sandusky, Seneca, Shelby, Van Wert, Warren, Williams, Wood and Wyandot counties

