

# Working with CareSource



## Phone Numbers

Health Partner Services	1-855-202-1091
Prior Authorizations	1-855-202-1091
Claims Inquiries	1-855-202-1091
Credentialing	1-855-202-1091
Member Services	1-855-202-0622
CareSource24® - Nurse Advice Line	1-866-206-0701
Fraud, Waste and Abuse Hotline	1-855-202-1091
TTY for Hearing Impaired	1-800-982-8771 or 711

## Fax Numbers

Care Management Referral	1-866-582-0615
Credentialing	1-866-573-0018
Contract Implementation	1-937-396-3632
Fraud, Waste & Abuse	1-800-418-0248
Medical Prior Authorization Form	1-844-676-0367
Pharmacy Prior Authorization Form	1-866-930-0019
Health Partner Appeals	1-866-582-0370
Health Partner Maintenance	1-937-396-3076

## Web Links

Website	CareSource.com
Provider Portal	<a href="https://providerportal.caresource.com/WV">https://providerportal.caresource.com/WV</a>
CT/CTA, MRI/MRA, PET Scans authorization	RadMD.com



CareSource.com