



Personal Financial Information Privacy Notice

This notice describes how personal financial information about you may be used or disclosed. Please review this notice carefully.

Personal Financial Information We Collect

Depending on the product or service you have with us, we may collect personal financial information about you from the following sources:

- Information we receive from you on applications or other forms, such as name, address, age, medical information, and Social Security number;
- Information about your transactions with us, our affiliates, or others, such as premium payment and claims history; and
- Information from a consumer reporting agency.

Disclosure of Your Personal Financial Information

We do not disclose personal financial information about our members or former members to any third party, except as required or permitted by law. For example, during our normal business practices, we may, as permitted by law, disclose any of the personal financial information that we collect about you, without your authorization, to the following institutions:

- To our corporate affiliates, which include financial service providers, such as other insurers, and non-financial companies, such as data processors;
- To non-affiliated companies for our everyday business purposes, such as to process your transactions, maintain your account(s), or respond to court orders and legal investigations; and
- To non-affiliated companies that perform services for us, including sending promotional communications on our behalf.

Confidentiality and Security

We maintain administrative, physical, and technical safeguards in accordance with applicable state and federal standards to protect your personal financial information against risks such as loss, destruction, or misuse. These measures include computer safeguards, secured files and buildings, and restrictions on who may access your personal financial information.

Questions About This Notice

If you have any questions about this notice, please call Member Services Monday through Friday 7 a.m. to 7 p.m. at **1-833-230-2099** (TTY: 711).

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