

West Virginia Marketplace

# *Policy Updates* Dec. 2022

- Administrative
- Medical
- Reimbursement

*The following policies are effective Feb. 1, 2023*



## AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

## HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

## FIND OUR POLICIES ONLINE

To access all CareSource policies, visit **CareSource.com** > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Transcutaneous Electrical Nerve Stimulators (TENS) PY-1387</a>	REIMBURSEMENT	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Overpayment Recovery PY-1393</a>	REIMBURSEMENT	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Pass-Through Billing AD-1249</a>	ADMINISTRATIVE	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Gender Affirming Surgery MM-1318</a>	MEDICAL	FEB. 1, 2023	MARKETPLACE PLANS	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Payment to out of Network Providers PY-1178</a>	REIMBURSEMENT	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Breast Reconstruction Surgery MM-1360</a>	MEDICAL	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
<a href="#">Mechanical Stretching Devices MM-1382</a>	MEDICAL	FEB. 1, 2023	MARKETPLACE PLANS	NEW POLICY
<a href="#">Impacted Cerumen Removal AD-1253</a>	ADMINISTRATIVE	FEB. 1, 2023	MARKETPLACE PLANS	NEW POLICY

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Continuity of Care AD-1258</a>	ADMINISTRATIVE	FEB. 1, 2023	MARKETPLACE PLANS	NEW POLICY