West Virginia Marketplace

# Policy Updates Dec. 2023

- Medical
- Reimbursement

The following policies are effective Feb. 1, 2024





## AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

#### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

#### FIND OUR POLICIES ONLINE

To access all CareSource policies, visit **CareSource.com** > Providers > Tools & Resources > <u>Provider Policies</u>. Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.



### **POLICY UPDATES**

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Hospital Safety Beds MM-1458	MEDICAL	FEB. 1, 2024	MARKETPLACE PLANS	REVISION
Unlisted and Miscellaneous Codes PY-1459	REIMBURSEMENT	FEB. 1, 2024	MARKETPLACE PLANS	NEW POLICY