

West Virginia Marketplace

Policy Updates Jan. 2024

- Administrative
- Medical
- Reimbursement

The following policies are effective March 1, 2024



AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Sentinel Events/Provider Preventable Conditions AD-1235	ADMINISTRATIVE	MARCH 1, 2024	MARKETPLACE PLANS	REVISION
Transcutaneous Electrical Nerve Stimulators (TENS) PY-1387	REIMBURSEMENT	MARCH 1, 2024	MARKETPLACE PLANS	REVISION
Temporomandibular Joint Disorder or Dysfunction (TMJD/TMD) Craniomandibular Jaw Disorder/Non-Surgical MM-1418	MEDICAL	MARCH 1, 2024	MARKETPLACE PLANS	REVISION
Left Ventricular Assist Device (LVAD) Supplies PY-1465	REIMBURSEMENT	MARCH 1, 2024	MARKETPLACE PLANS	NEW POLICY

POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Modifier 26 and TC: Professional and Technical Component PY-1475	REIMBURSEMENT	MARCH 1, 2024	MARKETPLACE PLANS	NEW POLICY