

West Virginia Marketplace

# *Policy Updates* March 2024

- Administrative
- Medical
- Reimbursement

*The following policies are effective May 1, 2024*



## AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

## HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

## FIND OUR POLICIES ONLINE

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Intraosseous Basivertebral Nerve Ablation</a> MM-1376	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Sacroiliac Joint Procedures</a> MM-1314	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Epidural Steroid Injections</a> MM-1359	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Personal Emergency Response Systems</a> MM-1425	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Experimental or Investigational Item or Service AD-1354</a>	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Interest Payments PY-1391</a>	REIMBURSEMENT	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Inhaled Nitric Oxide MM-1321</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Partial Hospitalization Program - Mental Health AD-1263</a>	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Residential Treatment Services - Mental Health AD-1265</a>	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Cystic Fibrosis Testing AD-1219</a>	ADMINISTRATIVE	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Hypoglossal Nerve Stimulation for the Treatment of Obstructive Sleep Apnea MM-1423</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Peroral Endoscopic Myotomy MM-1308</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">ProACT Adjustable Continence Therapy MM-1304</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Saphenous Vein Ablation, Adhesive Injection MM-1395</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Skin Substitutes MM-1414</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Non-Emergency Facility to Facility Transfers MM-1448</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	REVISION

## POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<a href="#">Overpayment Recovery PY-1393</a>	REIMBURSEMENT	MAY 1, 2024	MARKETPLACE	REVISION
<a href="#">Durable Medical Equipment Repairs MM-1582</a>	MEDICAL	MAY 1, 2024	MARKETPLACE	NEW POLICY