

West Virginia Marketplace

2025 Interoperability Prior Authorization Report

Standard Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	4,721	70%
Denied	2,064	30%
Approved After Timeframe Extension	0	0%
Approved After Appeal	0	0%

Turnaround Time for Standard Prior Authorizations (Target 5 Business Days)

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
2 days	3 days

Expedited Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	127	81%
Denied	30	19%
Approved After Timeframe Extension	0	0%
Approved After Appeal	0	0%

Turnaround Time for Expedited Prior Authorizations (Target 2 Business Days)

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
1 day	1 day