



# NETWORK Notification

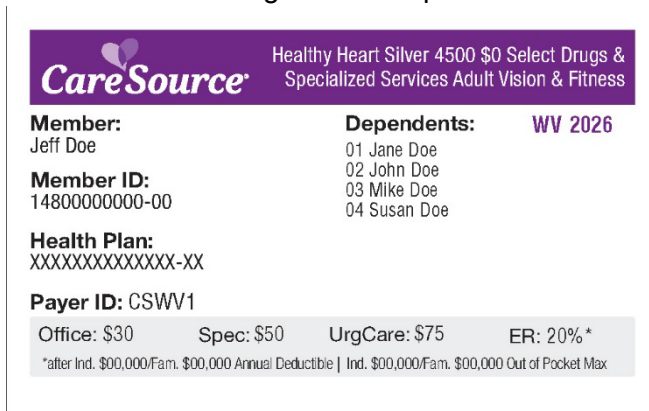
**Notice Date:** May 20, 2026  
**To:** West Virginia Marketplace Providers  
**From:** CareSource  
**Subject:** Non-Renewal of Health Insurance Marketplace and Off-Exchange Plans  
**Effective Date:** January 1, 2027

## Summary

As of January 1, 2027, CareSource will no longer offer plans in West Virginia through the Health Insurance Marketplace. Members' coverage through Health Insurance Marketplace and off-exchange Qualified Health Plans will remain active through December 31, 2026. Members will transition to new coverage options during the open enrollment period that begins on November 1, 2026, and in the coming months if they qualify for a special enrollment period.

## Impact

- Because of this change, it is important to carefully check all patient ID cards and verify their eligibility before rendering services. As of January 1, 2027, providers should no longer accept CareSource West Virginia Marketplace ID cards similar to this:



- Members' plans will remain active through December 31, 2026. They will have the opportunity to select a new plan during the upcoming open enrollment period.

We understand these changes may raise concerns for members and community partners and are committed to providing clear, transparent communication to keep members informed of any changes to their coverage.

**Please note:** This action does not affect CareSource's plans in other states or other product lines.

## Questions?

If you have any questions, please contact Provider Services at 1-833-230-2101, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET). Thank you for your continued service to our members and communities.

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