



Network Notification

Notice Date: March 25, 2020
To: West Virginia Marketplace Providers
From: CareSource
Subject: Protecting Members and Reducing the Spread of COVID-19

Summary

CareSource is committed to protecting our members and reducing the spread of the coronavirus disease, or COVID-19, and want to share this information with our providers.

Impact

According to the U.S. Centers for Disease Control and Prevention (CDC), older adults and people with multiple chronic conditions are at higher risk for more symptomatic disease. Many CareSource members are living with multiple chronic conditions, which potentially puts them at a greater risk.

For the latest news and guidance on the virus, please visit the [Centers for Disease Control and Prevention \(CDC\)](#) website. For West Virginia providers, CareSource advises using the CDC and the [West Virginia Department of Health & Human Services \(WVDHHS\)](#) websites as references concerning this disease.

CareSource will communicate more information aligned with CDC and state guidance as it is released.

Resources

Ensuring that testing and prevention are in alignment with WVDHHS and CDC guidelines is critical to ensure members' health. Access this WVDHHS links for more information:

- [West Virginia Provider Information on COVID-19](#)

Additional resource:

- [CMS Partner COVID-19 Toolkit](#)

Questions?

If you have questions, please contact Provider Services at: **1-855-202-1091** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time)

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