

West Virginia Marketplace

# *Policy Updates* April 2020

- Administrative

*The following policies are effective June 1, 2020*



## AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

### HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

### FIND OUR POLICIES ONLINE

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.

## POLICY UPDATES

| POLICY NAME & NUMBER   | POLICY TYPE    | EFFECTIVE DATE | PLAN        | PRIOR AUTHORIZATION IMPACT?       |
|--|----------------|----------------|-------------|-----------------------------------|
| <a href="#">Court Mandated Health Services AD-0803</a>                           | ADMINISTRATIVE | JUNE 1, 2020   | MARKETPLACE | NEW POLICY                        |
| <a href="#">Medical Record Documentation Standards for Practitioners AD-0760</a> | ADMINISTRATIVE | JUNE 1, 2020   | MARKETPLACE | NEW POLICY                        |
| <a href="#">Trading Partners AD-0085</a>   | ADMINISTRATIVE | JUNE 1, 2020   | MARKETPLACE | REVISION NO PA REQUIREMENT CHANGE |