



COMMUNICATING WITH CARESOURCE



Phone Numbers

Provider Services	1-855-202-1091
Prior Authorizations	1-855-202-1091
Claims Inquiries	1-855-202-1091
Credentialing	1-855-202-1091
Member Services	1-855-202-0622
CareSource24® Nurse Advice Line	1-866-206-0701
Fraud, Waste and Abuse	1-855-202-1091
TTY for the Hearing Impaired	1-800-982-8771 or 711
Care Management	1-844-438-9498
EyeMed Member Services	1-833-337-3129
TruHearing Member Services	1-866-202-2561
Active&Fit® Member Services	1-877-771-2746
DentaQuest	1-855-453-5281

Fax Numbers

Credentialing	1-866-573-0018
Contract Implementation	1-937-396-3632
Fraud, Waste and Abuse	1-800-418-0248
Medical Prior Authorization Form	1-844-676-0367
Pharmacy Prior Authorization Form	1-866-930-0019
Provider Appeals	1-937-531-2398
Provider Information Changes	1-937-396-3070

Web Links and Email Addresses

Website	https://www.caresource.com/
Provider Portal	https://providerportal.caresource.com/
Provider Demographic Changes	providermaintenance@caresource.com