

NETWORK Notification

Notice Date: November 11, 2022 To: Indiana D-SNP Providers

From: CareSource

Subject: Prior Authorization Updates

Effective Date: January 1, 2023

Summary

As result of ongoing changes within our markets, we have adjusted prior authorization requirements.

Effective Jan. 1, 2023, providers should use the <u>Procedure Code Lookup Tool</u> to instantly view whether a service code requires prior authorization from CareSource. All services that require prior authorization from CareSource should be authorized prior to service delivery. CareSource is not able to pay claims for services in which prior authorization is required, but not obtained by the provider.

For more information, please refer to the <u>Provider Manual</u> or contact CareSource Provider Services. You can reach us at **1-833-230-2176**, Monday through Friday from 8 a.m. to 6 p.m. Eastern Time (ET).

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