

NETWORK Notification

Notice Date: October 19, 2023 To: All D-SNP Providers

From: CareSource

Subject: Prior Authorization Requirement Updates

Effective Date: January 1, 2024

Summary

Effective Jan. 1, 2024, the 2024 prior authorization requirements for CareSource D-SNP plans will take effect. Claims submitted for dates of service on or after Jan. 1, 2024 will not be processed for payment if the prior authorization requirements have not been met.

You can view the updated plan prior authorization requirements by accessing the links below:

- Georgia Prior Authorization Requirements
- Ohio Prior Authorization Requirements

Impact

Changes to prior authorization requirements include, but are not limited to:

- Non-emergent ground and air transportation
- Home Care and Outpatient assessments/evaluations
- Breast Reduction
- Cardiac Rehabilitation Therapy
- Pulmonary Rehabilitation Therapy

New requirements include, but are not limited to:

- Inpatient Hospice
- Transplant Evaluations
- Partial Hospitalization Program (PHP) services
- Opioid Treatment Program (OTP) services
- Substance Use Disorder (SUD)

Importance

Providers can check prior authorization requirements at any time by searching CPT or HCPCS codes in the <u>CareSource Procedure Lookup Tool</u>.

Questions?

If you have questions, please contact your Provider Engagement Representative or Provider Services at **1-833-230-2176** from Monday through Friday 8 a.m. to 6 p.m. Eastern Time.

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