

NETWORK Notification

Notice Date: September 24, 2021

To: Medicare Advantage Providers

From: CareSource

Subject: Announcing Non-Renewal of Medicare Advantage Plans

Effective Date: January 1, 2022

Summary

As of Dec. 31, 2021, CareSource is exiting the Indiana, Kentucky, and Georgia Medicare Advantage markets. These plans will end on Jan. 1, 2022.

In the next few months, CareSource Medicare Advantage members in Indiana, Kentucky, and Georgia will transition to other Medicare coverage.

Impact

Because of this change, it is important to carefully check all patients' ID cards and verify their eligibility before rendering services. As of Jan. 1, 2022, providers should no longer accept the following CareSource Medicare Advantage member ID cards:

Indiana



Georgia



Kentucky



Please note this change does not alter providers' existing contract with CareSource in any way. This action does not affect the following CareSource plans:

- Ohio Medicaid
- Ohio Marketplace
- Ohio Medicare Advantage
- Ohio Dual Advantage
- CareSource MyCare Ohio (Medicare-Medicaid)
- Indiana Hoosier Healthwise and Healthy Indiana Plans
- Indiana Dual Advantage
- Indiana Marketplace
- Kentucky Marketplace
- Kentucky Dual Advantage
- Georgia Medicaid
- Georgia Marketplace
- Georgia Dual Advantage

Questions?

If you have questions about the CareSource Medicare Advantage plan or services for CareSource Medicare Advantage members, please contact Provider Services at: **1-844-679-7865**. Thank you for your service to our members.

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