



NETWORK *Notification*

Notice Date: December 4, 2025
To: Ohio MyCare LTSS and HCBS Providers
From: CareSource
Subject: Next Generation MyCare Ohio Waiver Providers Training and Office Hours
Effective Date: December 4, 2025

Summary

CareSource is pleased to announce upcoming Provider Training sessions and Office Hours for Next Generation MyCare Ohio Waiver Providers. These events are designed to help providers learn about CareSource processes, ask questions, and connect with our team. Sessions will be offered virtually (via Teams).

Impact

- Providers will have access to detailed training sessions to understand CareSource requirements and processes.
- Training will be offered on Mondays and Wednesdays throughout December.
- Office hours will be offered on Tuesdays and Thursdays throughout December.
- Weekend and evening hours are available to support providers prior to go-live on January 1, 2026.
- Office Hours offer real-time support and an opportunity to submit questions in advance.

Participation in these sessions will help providers stay informed, streamline onboarding, and ensure access to support resources and success as new provider in Next Generation MyCare Ohio.

[Registration for office hours](#)

[Registration for training](#)

Questions?

For questions or support, contact:
CareSourceOHLTSSHCBSSupport@caresource.com

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