



NETWORK *Notification*

Notice Date: May 14, 2021
To: Ohio Medicare Advantage Providers
From: CareSource
Subject: Medicare Outpatient Observation Notice (MOON)

Summary

Since 2015, Centers for Medicaid and Medicare Services (CMS) require hospitals and critical access hospitals (CAH) to abide by the Notice of Observation Treatment and Implication for Care Eligibility Act (NOTICE Act). Under this act, affected providers must give notification to members that receive observation services as outpatient for more than 24 hours explaining the status of the individual as outpatient and the impact to that status.

Impact

Oral explanation of the MOON is expected upon delivery of the notification. A signature must be obtained from the member (or authorized representative) to acknowledge receipt of the notification. If the member (or authorized representative) refuses to sign the MOON, the hospital or critical access hospitals (CAH) personnel can sign the notice stating the notification was provided.

Importance

This is a mandatory requirement and providers are expected to follow CMS requirements. For more information, please refer to CMS at:

<https://www.cms.gov/newsroom/fact-sheets/medicare-outpatient-observation-notice-moon>

The MOON form can be obtained through CMS here:

<https://www.cms.gov/Medicare/Medicare-General-Information/BNI?redirect=/bni>

Questions?

If you have questions regarding this notice, please contact Provider Services at **1-800-488-0134**. (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

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