



Network Notification

Notice Date: October 2, 2019
To: CareSource Dual Advantage Providers
From: CareSource
Subject: Welcome, Dual Advantage Providers!

Summary

CareSource would like to welcome Dual Advantage Providers to the CareSource network. This notice is to inform you of a few quick-access resources to help you get started with CareSource and the Dual Advantage plan. Please access the following list of tools and resources to help you better understand working with CareSource and to get your basic questions answered.

- **CareSource Dual Advantage Quick Reference Guide** – Use this guide for quick information on submitting claims and prior authorizations, contacting CareSource, and working with our members. The quick reference guide can be found at **CareSource.com** > Providers > Become a Provider > [Onboarding Kit](#)
- **CareSource Ohio Provider Manual** – Refer to this manual for more comprehensive requirements and guidelines pertaining to working with CareSource. The provider manual can be found at **CareSource.com** > Providers > [Provider Manual](#).

Impact

CareSource would also like to draw your attention to the CMS-required Dual-Eligible Special Needs Plan Model of Care training that must be completed by each Dual Advantage Plan provider annually. CareSource offers a presentation training deck on our website for providers to access and complete the training. You can access this training at **CareSource.com** > Providers > [Seminars & Events](#).

Please note: Later this month the model of care training will be accessible from our secure Provider Portal and providers will be prompted to attest to completing the training.

Questions?

For any questions, please contact Provider Services at **1-833-230-2176** (8 a.m. to 6 p.m. Eastern Standard Time, Monday through Friday).

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