



## Network Notification

**Notice Date:** September 17, 2019  
**To:** Ohio Medicare Advantage Providers  
**From:** CareSource  
**Subject:** Notice of CareSource Advantage Plus Plan Cancellation  
**Effective Date:** January 1, 2020

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As of Jan. 1, 2020, CareSource will no longer offer the CareSource Advantage Plus<sup>®</sup> (HMO) plan. This plan will end Dec. 31, 2019.

In the next few months, CareSource Advantage Plus members will transition to other Medicare coverage.

### Claim & Appeal Timeframes

Per the timely filing timeframe, providers will have 365 days from the date of service or discharge to submit a claim for a CareSource Advantage Plus member. Providers have an additional 120 days from the date of denial to submit a claim appeal. You may view up to two years of claim history on the CareSource Provider Portal by visiting [CareSource.com](http://CareSource.com) > Login > [Provider](#).

### Eligibility & ID Cards

Please check all patients' ID cards and verify eligibility before rendering services. As of Jan. 1, 2020, providers should not accept the following CareSource Advantage Plus ID card:

CareSource		CareSource Advantage Plus <sup>®</sup> (HMO)
Member Name: <b>John Doe</b>	Effective Date: <b>01/01/2019</b>	<b>OH</b>
Member ID#: <b>12345678900</b>	RxBIN: <b>004336</b>	
Health Plan: (80840) <b>[XXX-XX-XXXX]</b>	RxPCN: <b>MEDDADV</b>	
Payer ID: <b>[XXXXXX]</b>	RxGRP: <b>[RX5055]</b>	
Copays:	<b>MedicareRx</b> Prescription Drug Coverage	
Office: <b>[\$XX.XX]</b>	ER: <b>[\$XX.XX]</b>	CMS: <b>[XXXXXX-XXX]</b>
Spec: <b>[\$XX.XX]</b>	UrgCare: <b>[\$XX.XX]</b>	

**This action does not affect other CareSource Medicare Advantage plans or your provider contract.**

### Questions?

If you have questions about the CareSource Medicare Advantage Plus plan or services for our members, please call CareSource Provider Services at **1-844-679-7865**. We are available Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time (EST).

Thank you for your partnership in serving our members.