

Network Notification

Notice Date: September 17, 2019

To: Ohio Medicare Advantage Providers

From: CareSource

Subject: Notice of CareSource Advantage Plus Plan Cancellation

Effective Date: January 1, 2020

As of Jan. 1, 2020, CareSource will no longer offer the CareSource Advantage Plus® (HMO) plan. This plan will end Dec. 31, 2019.

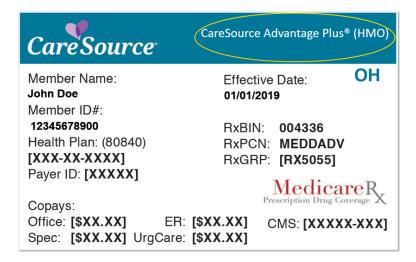
In the next few months, CareSource Advantage Plus members will transition to other Medicare coverage.

Claim & Appeal Timeframes

Per the timely filing timeframe, providers will have 365 days from the date of service or discharge to submit a claim for a CareSource Advantage Plus member. Providers have an additional 120 days from the date of denial to submit a claim appeal. You may view up to two years of claim history on the CareSource Provider Portal by visiting **CareSource.com** > Login > <u>Provider</u>.

Eligibility & ID Cards

Please check all patients' ID cards and verify eligibility before rendering services. As of Jan. 1, 2020, providers should not accept the following CareSource Advantage Plus ID card:



This action does not affect other CareSource Medicare Advantage plans or your provider contract.

Questions?

If you have questions about the CareSource Medicare Advantage Plus plan or services for our members, please call CareSource Provider Services at **1-844-679-7865**. We are available Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time (EST).

Thank you for your partnership in serving our members.