



Network Notification

Notice Date: November 13, 2019
To: Ohio Medicare Advantage Providers
From: CareSource
Subject: Flu Vaccine Initiative

Summary

Flu season is around the corner and we want our members to get their annual flu vaccination! As part of our quality initiatives, we would like to partner with you to improve our members' health and decrease the rate of flu this season. CareSource wants to ensure that our valued provider partners have resources to administer flu shots.

Impact

Every year, millions of people get the flu. Infants, adults 65 and older, pregnant women and those with chronic health conditions are likely to face severe complications as a result of the flu. The 2018-2019 flu season resulted in over 500,000 flu-related hospitalizations and over 50,000 deaths¹. Flu vaccination is the best way to lower the risk of contracting and spreading the flu to other people. Side effects from the flu vaccine are typically minimal.

Importance

CareSource values our providers caring for our members. We encourage you to discuss the flu vaccine and answer questions and concerns voiced by our members. Vaccines are available through numerous channels and are free to members with no out-of-pocket cost. The [vaccine finder](#) will assist in locating the closest pharmacy to our members. CareSource follows the HEDIS[®] and CMS STAR guidance for flu vaccination.

Questions?

If you have questions, please contact Provider Services at **1-844-679-7865** (8 a.m. to 6 p.m. Eastern Standard Time, Monday through Friday).

Members with questions can contact Member Services at 1-844-607-2827 or their care manager at 844-679-7867.

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Y0119_OHMA-P-0144

¹ 2018-2019 numbers retrieved from the Centers for Disease Control and Prevention