



Network Notification

Notice Date: January 11, 2019
To: Ohio and Indiana Marketplace Providers
From: CareSource®
Subject: Dental Eligibility Update

CareSource values our partnership with you, and we are committed to providing operational updates that may impact you. Due to a delay in loading 2019 member eligibility information into the SKYGEN (formerly known as Scion) system, payments for your CareSource Marketplace plan patients may be delayed.

Due to this issue, any 2019 Marketplace dental claims submitted before February 28, 2019, may be delayed.

If you have any questions, please contact CareSource's Provider Services at **1-800-488-0134** (Ohio) or **1-866-286-9949** (Indiana). We are available to assist with verifying CareSource patients' eligibility.

We recognize the inconvenience this delay causes, and we appreciate your patience as we work to resolve this issue as quickly as we can. We will communicate more updates as they become available. Thank you for your partnership and service to our members.

AM-EXCP-0244