



<Date>

<FIRST_NAME> <LAST_NAME>

<ADDRESS1>

<ADDRESS2>

<CITY>, <STATE> <ZIP>

Re: Continuous Glucose Monitor (CGM) Medical Benefit Change Effective December 5, 2021

Dear CareSource Member:

Your health care is our priority. That is why we are writing to tell you that on December 5, 2021, there will be a change to the Continuous Glucose Monitor (CGM) coverage.

THE FOLLOWING CGM WILL BE PREFERRED ON THE PHARMACY BENEFIT EFFECTIVE DECEMBER 5, 2021.

Brand	Notes
FreeStyle Libre	Prior Authorization Required
FreeStyle Libre 2	Prior Authorization Required

THE FOLLOWING CGM(S) WILL NON-PREFERRED ON THE PHARMACY BENEFIT EFFECTIVE DECEMBER 5, 2021.

Brand	Notes
Dexcom	Preferred Alternatives are FreeStyle Libre and Freestyle Libre 2
Guardian Sensor 3	Preferred Alternatives are FreeStyle Libre and Freestyle Libre 2
Eversense	Preferred Alternatives are FreeStyle Libre and Freestyle Libre 2

What should you do?

First, talk to your health care provider. If needed, your prescriber can submit a prior authorization for the Continuous Glucose Monitor that is no longer preferred if you need to remain on that device.

We are here to help you. If you have any questions or need help interpreting this letter, please call Member Services at **1-855-202-0729** (TTY: 1-800-255-0056 or 711). The CareSource Member Services Department is open Monday through Friday, 7 a.m. to 7 p.m.

Sincerely,

CareSource RX Innovations

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请拨打您的会员 ID 卡上的会员服务电话号码

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DCH Approved: 10/6/2021